

5929 Balcones Drive, Suite 200 Austin, TX 78731-4280 Phone: 512.343.2544 Fax: 512.343.0119

REDACTED - FOR PUBLIC INSPECTION

VIA ECFS

October 15, 2013

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, D.C. 20554

RE: Annual Report for Panhandle Telephone Cooperative, Inc. Pursuant to 47 C.F.R. §54.313 and 54.422, WC Docket Nos. 10-90 and 11-42

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§ 54.313 Panhandle Telephone Cooperative, Inc. (the Cooperative), Study Area Code 432016, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS). Section 3005 of the Form 481 requires a privately-held rate of return carrier receiving high cost support to attach financial information pursuant to 47 C.F.R. § 54.313(f)(2). The Cooperative maintains that the financial information is confidential and is submitting through ECFS a redacted document as an attachment for section 3005 of the FCC Form 481 in WC Docket Nos. 10-90 and 11-42.

Panhandle Telephone Cooperative, Inc., by its authorized representative, hereby submits confidential information pursuant to 47 C.F.R. § 54.313(f)(2), under seal, subject to the Protective Order adopted November 16, 2012 in the above-named dockets.¹ The Cooperative is providing to the Office of the Secretary the original and one copy of the cover letter and confidential information for WC Docket No. 10-90. The confidential information relates only to WC Docket No. 10-90. There is no claim of confidentiality for any information related to WC Docket No. 11-42.

Two copies of this cover letter and confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, in accordance with the Protective Order.

¹ FCC Record DA 12-1857



Marlene H. Dortch October 15, 2013 Page 2 of 2

The confidential information has also been submitted to the Universal Service Administrative Cooperative through its E-File system as an attachment to the FCC Form 481.

Each page of the confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION"

An original and three copies of the redacted confidential information and cover letter are also being filed simultaneously with the non-redacted confidential information, in accordance with the August 6, 2013 Public Notice (DA 13-1707). Two copies are provided for WC Docket No. 10-90 and two additional copies are provided for WC Docket No. 11-42. The redacted version of the cover letter for this filing and each page of the filing is marked "REDACTED – FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely.

Jean Langkop

Authorized Representative for

Panhandle Telephone Cooperative, Inc.

JL/pjf

Enclosures

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau,

Federal Communications Commission, (2 hardcopies of non-redacted submission)

Mr. Shawn Hanson, Panhandle Telephone Cooperative, Inc.

Ms. Kelley Wells, Panhandle Telephone Cooperative, Inc.

	m 481 - Carrier Annual Reporting ollection Form		FCC Form 481 OMB Control No. 3060-09 July 2013	86/OMB Control No. 3060-0819
<010>	Study Area Code	432016		
<015>	Study Area Name	PANHANDLE TEL. COOP. INC.		
<020>	Program Year	2014		
<030>	Contact Name: Person USAC should contact with questions about this data	Kelley Wells		
<035>	Contact Telephone Number: Number of the person identified in data line <030	580 338-2556 >		
<039>	Contact Email Address: Email of the person identified in data line <030>	kelley.wells@ptci.net		
				54.313 54.422 Completion Completion
ANNUA	L REPORTING FOR ALL CARRIERS			Required Required
<100>	Service Quality Improvement Reporting	(complete attached wa	rksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice) < check box if	(complete attached wo	rksheet)	V V
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0 (attach descriptive do		
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile Number of Complaints per 1,000 customers (broat Fixed Mobile]	v v
<500> <510> <600> <610> <700> <710> <800> <1000> <1110> <1110>	Service Quality Standards & Consumer Protection 432016ok510 Functionality in Emergency Situations 432016ok610	Rules Compliance (check to indicate certi (attached descriptive do (check to indicate certi (attached descriptive do (complete attached wo (complete attached wo (if yes, complete attached wo (check to indicate certi (attach descriptive do (if not, check to indicate certi (complete attached wo (complete attached wo	cument) fication) cument) rksheet) rksheet) rksheet) rksheet) fication) cument) fication) rksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additions</u> Including Rate-of-Return Carriers affiliated with Price Cap Additions Rate of Return Carriers, Proceed to <u>ROR Addition</u>	rice Cap Local Exchange Carriers (check to indicate certi (complete attached wo al Documentation Worksheet	rksheet)	
<3000> <3005>		(check to indicate certi (complete attached wo		v

(100) Se	ervice Quality Improvement Reporting	FCC Form 481
Data Co	ollection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	
<015>	Study Area Name PANHANDLE TEL	COOP. INC.
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Kelley	Wells
<035>	Contact Telephone Number - Number of person identified in data line <030> 580	38-2556
<039>	Contact Email Address - Email Address of person identified in data line <030> kell	ey.wells@ptci.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your comp CETC which only receives frozen support, your progress report is only required to address voice telephony service.	any is a
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	432016	
<015>	Study Area Name	PANHANDLE TEL. COOP. INC.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data Kelley Wells		
<035>	Contact Telephone Number - Number of person identified in data line <030> 580 338-2556		
<039>	Contact Email Address - Email Address of person identified in data line <030> kelley.wells@ptci.net		

222										•		
<220>	<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS				0.1	N		044 5 - 1111	6	Did This Outage		
	Reference		Outage Start		Outage End	Number of	T	911 Facilities	Service Outage	Affect Multiple	6	B
	Number	Date	Time	Date	Time	Customers Affected		Affected	Description (Check		Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
						:	See attache	d 				
							orksheet					
						VVC	riksricet					
		l .				1	1		1			

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	432016	
<015> Study Area Name	PANHANDLE TEL. COOP. INC.	
<020> Program Year	2014	

Kelley Wells

<701> Residential Local Service Charge Effective Date

1/1/2013

Single State-wide Residential Local Service Charge

Contact Telephone Number - Number of person identified in data line <030> 580 338-2556

Contact Email Address - Email Address of person identified in data line <030> kelley.wells@ptci.net

<030> Contact Name - Person USAC should contact regarding this data

<035>

<039>

<703>

>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
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Ì					See att	ached worksheet			
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(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432016	
<015>	Study Area Name	PANHANDLE TEL. COOP. INC.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Kelley Wells	
<035>	Contact Telephone Number - Number of person identified in data line <030> 580 338-2556		
<039>	Contact Email Address - Email Address of person identified in data line <030> kelley.wells@ptci.net		

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
			_						
				e attached					
			work	sheet					

	erating Companies lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	
				July 2013
<010>	Study Area Code		432016	
<015>	Study Area Name		PANHANDLE TEL. COOP. INC.	
<020>	Program Year		2014	
<030>	Contact Name - Person	USAC should contact regarding this data	Kelley Wells	
<035>	Contact Telephone Nur	mber - Number of person identified in data line	<030> 580 338-2556	
<039>	Contact Email Address	- Email Address of person identified in data line	<030> kelley.wells@ptci.net	
<810>	Reporting Carrier	Panhandle Telephone Cooperative, Inc.		
<811>	Holding Company	Panhandle Telephone Cooperative, Inc.		
<812>	Operating Company	Panhandle Telephone Cooperative, Inc.		

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
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-	See a	ttached works	heet
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	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432016	
<015>	Study Area Name	PANHANDLE T	EL. COOP. INC.
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Kelley We	lls
<035>	Contact Telephone Number - Number of person identified in data line	e <030> 580 3	338-2556
<039>	Contact Email Address - Email Address of person identified in data lin	e <030> kell	ey.wells@ptci.net
<910>	Tribal Land(s) on which ETC Serves		Jicarilla Apache Nation (verifying)
<920>	Tribal Government Engagement Obligation		432016ok920
	0.01		Name of Attached Document (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select	7
		(Yes,No,	
<921>	Needs assessment and deployment planning with a focus on Tribal	NA)	 -
\9Z1>	community anchor institutions;	IVA	1
<922>	Feasibility and sustainability planning;	NA	
<923>	Marketing services in a culturally sensitive manner;	NA	†
	-	NA	†
<924>	Compliance with Rights of Way processes		
<924>	Compliance with Rights of way processes Compliance with Land Use permitting requirements	NA	
<925>	Compliance with Land Use permitting requirements	NA NA	
<925> <926>	Compliance with Land Use permitting requirements Compliance with Facilities Siting rules		- - -
<925>	Compliance with Land Use permitting requirements	NA	

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	432016		
<015>	Study Area Name	PANHANDLE TEL. COOP. INC.		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Kelley Wells		
<035>	Contact Telephone Number - Number of person identified in data line <030>	580 338-2556		
<039>	Contact Email Address - Email Address of person identified in data line <030>	kelley.wells@ptci.net		
	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)			
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)			

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		432016	
<015>	Study Area Code Study Area Name		PANHANDLE TEL. COOP. INC.	
<020>	Program Year		2014	
<030>	Contact Name - Person USAC should contact regarding this data		Kelley Wells	
<035>	Contact Telephone Number - Number of person identified in data li	ne <030		
<039>	Contact Email Address - Email Address of person identified in data			
<1210> <1220>	Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website	HTTP_	Name of attached document (.pdf) www.ptci.net/phone	
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V		
<1222>	Details on the number of minutes provided as part of the plan,	~		
<1223>	Additional charges for toll calls, and rates for each such plan.	~		

(2000) Pi	(2000) Price Cap Carrier Additional Documentation FCC Form 481					
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819			
	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013			
including	hate-oj-ketarri carriers ajjillatea with Frice cap Local Extribilitye carriers		33.1, 23.23			
<010>	Study Area Code 432					
<015>	,	HANDLE TEL. COOP. INC.				
<020>	Program Year 201					
<030>		Ley Wells				
<035>		580 338-2556				
<039>	Contact Email Address - Email Address of person identified in data line <030>	kelley.wells@ptci.net				
CHECK t	he boxes below to note compliance as a recipient of Incremental Connect Americ	a Phase I support, frozen High Cost support, High Cost support to offset ac	ccess charge reductions, and Connect America Phase II			
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	the information reported on this form and in the documents attached be	low is accurate.			
	Incremental Connect America Phase I reporting					
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}					
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}					
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))					
<2012>	2013 Frozen Support Certification					
<2013>	2014 Frozen Support Certification					
<2014>	2015 Frozen Support Certification					
<2015>	2016 and future Frozen Support Certification					
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}					
<2016>	Certification Support Used to Build Broadband					
	Connect America Phase II Reporting {47 CFR § 54.313(e)}					
<2017>	3rd year Broadband Service Certification					
<2018>	5th year Broadband Service Certification					
<2019>	Interim Progress Certification					
<2020>	Please check the box to confirm that the attached PDF , on line 2021,					
12020	contains the required information pursuant to § 54.313 (e)(3)(ii), as a red	inient				
	of CAF Phase II support shall provide the number, names, and addresses					
	community anchor institutions to which began providing access to broad					
	service in the preceding calendar year.	Dana				
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information				
~2021>	interior rogress community Antinor institutions	Name of Attached Document Listing Nequired information				

(3000) Ra	ate Of Return Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
_	40004.5		
<010>	Study Area Code 432016		
<015>		E TEL. COOP. INC.	
<020> <030>	Program Year 2014 Contact Name - Person USAC should contact regarding this data Kei	lley Wells	
<035>	Contact Telephone Number - Number of person identified in data line <030>	580 338-2556	
<039>	Contact Email Address - Email Address of person identified in data line <030>	kelley.wells@ptci.net	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursu- CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attach	
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification $\{47\ CFR\ \S\ 54.313\{f\}(1)\{i)\}$ Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	432016ok3017 [(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022) (3023) (3024) (3025)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification. PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
		Name of Attached Decument Listing Decisional Information	
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	·

Certification - Reporting Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432016	
<015>	Study Area Name	Study Area Name PANHANDLE TEL. COOP. INC.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data Kelley Wells		
<035>	5> Contact Telephone Number - Number of person identified in data line <030> 580 338-2556		
<039>	> Contact Email Address - Email Address of person identified in data line <030> kelley.wells@ptci.net		

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to	ne Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients		
certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support ecipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.			
Name of Reporting Carrier:			
Signature of Authorized Officer:	Date		
Printed name of Authorized Officer:			
Title or position of Authorized Officer:			
Telephone number of Authorized Officer:			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		
Persons willfully making false statements on this form ca	be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.		

Certification - Agent / Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432016	
<015>	Study Area Name	PANHANDLE TEL. COOP. INC.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data Kelley Wells		
<035>	> Contact Telephone Number - Number of person identified in data line <030> 580 338-2556		
<039>	Contact Email Address - Email Ad	dress of person identified in data line <030> kelley.wells@ptci.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <pre>Tean Langkop</pre> also certify that I am an officer of the reporting carrier; my responsibilities inclagent; and, to the best of my knowledge, the reports and data provided to the language.	is authorized to submit the information reported on behalf of the reporting carrier. I ude ensuring the accuracy of the annual data reporting requirements provided to the authorized authorized agent is accurate.
Name of Authorized Agent: Jean Langkop	
Name of Reporting Carrier: PANHANDLE TEL. COOP. INC.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 09/30/2013
Printed name of Authorized Officer: Shawn Hanson	
Title or position of Authorized Officer: CEO	
Telephone number of Authorized Officer: 580-468-2180	
Study Area Code of Reporting Carrier: 432016 Fi	ing Due Date for this form: 10/15/2013

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or	r LI Recipients on Behalf of Report	ing Carrier		
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.				
Name of Reporting Carrier: PANHANDLE TEL. COOP. INC.				
Name of Authorized Agent or Employee of Agent: Jean Langkop				
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date	: 09/30/2013		
Printed name of Authorized Agent or Employee of Agent: Jean Langkop				
Title or position of Authorized Agent or Employee of Agent Director - Business Compliance				
Telephone number of Authorized Agent or Employee of Agent: 512 343-2544				
Study Area Code of Reporting Carrier: 432016 Filing Due Date for this form:	10/15/2013			
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communic 18 of the United States Code, 18 U.S.C.	,	or fine or imprisonment under Title		

Attachments

. , .	perating Companies Ilection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
:010:	Church Arras Carda	432016	
<010> <015>	Study Area Code Study Area Name	PANHANDLE TEL. COOP. INC.	
<020>		2014	
<030>	Contact Name - Person USAC should contact reg	garding this data Kelley Wells	
<035>	Contact Telephone Number - Number of person	identified in data line <030> 580 338-2556	
<039>	Contact Email Address - Email Address of person	n identified in data line <030> kelley.wells@ptci.net	
<810>	Reporting Carrier	one Cooperative, Inc.	
<811>	Holding Company Panhandle Telepho	one Cooperative, Inc.	

Panhandle Telephone Cooperative, Inc.

<812> Operating Company

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	Panhandle Telecommunication Systems, Inc.	439008	PTCI
<u>-</u>	Panhandle Telecommunication Systems, Inc.	439032	PTCI
_	Panhandle Telecommunication Systems, Inc.	449019	PTCI
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LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

Panhandle Telephone Cooperative, Inc. (the Cooperative) certifies its compliance with applicable service quality standards and consumer protection rules as required by the state regulatory commission and the Federal Communications Commission.

The rates, terms, and conditions under which the Cooperative operates are outlined in its Member Services Tariff, which is approved by the Oklahoma Corporation Commission (OCC). The Cooperative's tariff contains provisions regarding its customer service and protection practices, including resolving disputes with the Cooperative, applying for service, the classification of business and residential rates, deposits, billing and payment for service, refusal, disconnection and cancellation of service. The tariff is available for customer review in the Business Office, as requested. Rates and terms of service are disclosed to customers upon application for service both verbally and in writing as part of a packet of information for new customers. Rates, applications and certain terms of service are also available on the Cooperative's website.

Service quality standards are established by the OCC and the Cooperative consistently meets or exceeds the standards and provides reports to the OCC, in accordance with the OCC's rules.

The protection of customers' privacy and information is of utmost importance and the Cooperative has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Cooperative's compliance with CPNI rules and a description of the Cooperative's operating procedures that ensure compliance are filed at the FCC annually.

LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Panhandle Telephone Cooperative, Inc. (the Cooperative) is able to function in emergency situations. The Cooperative has a reasonable amount of back-up power to ensure functionality without an external power source. Fixed generators are at the central offices as well as strategic locations to be deployed as needed to ensure functionality without an external power source until power is restored. The network is capable of managing traffic spikes resulting from emergency situations.

The Cooperative is able to reroute traffic around damaged facilities. Although the Cooperative's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

Line 920 - Tribal Government Engagement Obligation

Panhandle Telephone Cooperative, Inc. (the Cooperative's) service area includes "former reservations" in Oklahoma. The Cooperative was not able to clearly identify the tribes associated with the former tribal land served and sent letters on November 8, 2012 "return receipt requested" to all of the tribes in Oklahoma as listed below. The letters were addressed to the contacts as provided by the National Congress of American Indian's Tribal directory. Each letter requested that the Tribal government representative contact the Cooperative to engage in discussions or acknowledge that they have no tribal interest in the Cooperative's service area and decline to engage in discussions. Following is the status of the attempted contacts.

Cherokee Nation – On November 15, 2012 the Cooperative was advised by a representative of Cherokee Nation that they have no facilities, assets, or group of members needing communication services, and declined further discussions.

Jicarilla Apache Nation - A map was returned that indicates an interest the Jicarilla Apache Nation possibly has in the western portion of the Cooperative's service area. Former Oklahoma tribal maps utilized by the Cooperative indicated that area was served by the Concho Agency and by the end of 2012 the Cooperative was trying to determine the "former reservation" area under Jicarilla Apache Nation's jurisdiction to engage in further discussions.

Comanche Nation – A signed receipt was received on November 14, 2012. By the end of 2012, the Cooperative had not been contacted by any representative of the Tribal government.

United Keetoowah Band of Cherokee Indians - A signed receipt was received on November 13, 2012. By the end of 2012, the Cooperative had not been contacted by any representative of the Tribal government.

Cheyenne and Arapaho Tribes - A signed receipt was received on November 13, 2012. By the end of 2012, the Cooperative had not been contacted by any representative of the Tribal government.

Kiowa Tribe of Oklahoma - A signed receipt was received on November 13, 2012. By the end of 2012, the Cooperative had not been contacted by any representative of the Tribal government.

¹ FCC Public Notice, DA12-1165, released July 19, 2012, footnote 2, states, "In the context of the *USF/ICC Transformation Order*, "Tribal lands" is defined as "any federally recognized Indian tribe reservation, pueblo or colony, including former reservations in Oklahoma..."

According to the Paperwork Reduction Act of 1995, as agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 6372-0631. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

USDA-RUS		This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential. BORROWER NAME			
OPERATING REPORT FOR					
TELECOMMUNICATIONS BORROWERS		Panhandle Telephone Cooperative, Inc.			
INSTRUCTIONS-Submit report to RUS within 30 days after close of the period			PERIOD ENDING	BORROWER DESIGNATIO	N N
For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only:			December, 2012	OK0530	
			RTIFICATION		
to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 RENEWALS HAVE BEEN OBTAIN	CFR PART 1788, ED FOR ALL POI	, CHAPTER XVII LICIES.	ounts and other records of the system and reflect the sta I, RUS, WAS IN FORCE DURING THE REPORTI	NG PERIOD AND	
DURING THE PERIC	D COVERED BY		PURSUANT TO PART 1788 OF 7CFR CHAPTER.	XVII	
All of the obligations under the RUS loan dot have been fulfilled in all material respects.	zuments		There has been a default in the fulfillment of the obliq under the RUS loan documents. Said default(s) is/a specifically described in the Telecom Operating Rep	ne .	
Shawn Hanson	_	2/28/2013	_		Į.
		DATE			
		PART	A. BALANCE SHEET		
	BALANCE	BALANCE		BALANCE	BALANCE
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES	\$1000 AP\$6	
Cesh and Equivalents	- 30.00		25. Accounts Payable		
2. Cash-RUS Construction Fund		e Ologonico de como de c	26. Notes Payable		
3. Affiliates:	De de Mario de Paris		27. Advance Billings and Payments		
a. Telecom, Accounts Receivable	The committee and the co	Si Si caretta tito e come di parte e caretti	28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur, Dev.		
4. Non-Affiliates:			31. Current MatCapital Leases		
a. Telecom, Accounts Receivable			32. Income Taxes Accrued		
b, Other Accounts Receivable	-		33. Other Taxes Accrued		
c. Notes Receivable	-		34. Other Current Liabilities		
5. Interest and Dividends Receivable	-		35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			LONG-TERM DEBY		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments	25000 (1000000) (200000000		37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assots (1 Thru 9)			39. Funded Debt-Other	<u> </u>	
NONCURRENT ASSETS			40. Funded Debt-Rural Develop, Loan		
11. Investment in Affiliated Companies	e sangaran kabupatèn b		41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other investments B. Rural Development			44. Adv. From Affiliated Companies		
b. Nonrural Development			45. Other Long-Term Debt		
13. Nonregulated investments			46. Total Long-Torm Debt (36 thru 45) OTHER LIAB, & DEF, CREDITS		
14. Other Noncument Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences	A Buch		49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Defamed Credits (47 thru 49)		J
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telscom, Piant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use		<u> </u>	52. Additional Paid-in-Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Not Plant (18 thru 21 less 22)	Topologie		56. Patronage Capital Credits		
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
·			58. Total Equity (51 thru 67)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		
			·		

Total Equity = of Total Assets

Page 1 of 6

USDA-RUS **BORROWER DESIGNATION** OK0530 **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS** PERIOD ENDING December, 2012 INSTRUCTIONS- See RUS Bulletin 1744-2 PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS ITEM **PRIOR YEAR** THIS YEAR 1. Local Network Services Revenues 2. Network Access Services Revenues 3. Long Distance Network Services Revenues 4. Carrier Billing and Collection Revenues 5. Miscellaneous Revenues 6. Uncollectible Revenues 7. Net Operating Revenues (1 thru 5 less 6) 8. Plant Specific Operations Expense 9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) 10. Depreciation Expense 11. Amortization Expense 12. Customer Operations Expense Corporate Operations Expense 14. Total Operating Expenses (8 thru 13) Operating Income or Margins (7 less 14) 16. Other Operating Income and Expenses 17. State and Local Taxes 18. Federal Income Taxes 19. Other Taxes 20. Total Operating Taxes (17+18+19) 21. Net Operating Income or Margins (15+16-20) 22. Interest on Funded Debt 23. Interest Expense - Capital Leases 24. Other Interest Expense 25. Allowance for Funds Used During Construction 26. Total Fixed Charges (22+23+24-25) 27. Nonoperating Net Income 28. Extraordinary Items 29. Jurisdictional Differences 30. Nonregulated Net Income 31. Total Net Income or Margins (21+27+28+29+30-26) Total Taxes Based on Income 33. Retained Earnings or Margins Beginning-of-Year 34. Miscellaneous Credits Year-to-Date 35. Dividends Declared (Common) 36. Dividends Declared (Preferred) 37. Other Debits Year-to-Date 38. Transfers to Patronage Capital 39. Retained Earnings or Margins End-of-Period ((31+33+34) - (35+36+37+38)) 40. Patronage Capital Beginning-of-Year 11. Transfers to Patronage Capital 42. Patronage Capital Credits Retired 43. Patronage Capital End-of-Year (40+41-42) 44. Annual Debt Service Payments 45. Cash Ratio ((14+20-10-11) / 7) Operating Accrual Ratio [(14+20+26) / 7] TIER [(31+26) / 26] 4B. DSCR [(31+26+10+11) / 44]

USDA-RUS **BORROWER DESIGNATION** OK0530 OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS PERIOD ENGED December, 2012 INSTRUCTIONS - See RUS Bulletin 1744-2 Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION 1. RATES 2. SUBSCRIBERS (ACCESS LINES) 3. ROUTE MILES EXCHANGE TOTAL (Including fiber) (a) BUSINESS B-1 RESIDENTIAL TOTAL FIBER (c) Adams, OK 21.45 17.50 Balko,OK 21.45 17.50 Beaver, OK 17.50 29.50 Boise City,OK 17.50 29.50 Bryans Comer, OK 21.45 17.50 Eva, OK 22.45 17.50 Felt, OK 22.45 17.50 Floris, OK 21.45 17.50 Forgen, CK 21.45 17.50 Gate, OK 29.50 17.50 Goodwell, OK 31.30 17.50 Griggs, OK 22.45 17.50 Guymon, OK 31.30 17.50 Hardesty, OK 21.45 17.50 Hooker, OK 21.45 17.50 17.50 Kenton, OK 22.45 Keyes, OK 17.50 29.50 Laverna, OK 29.50 17.50 Logan, OK 22,45 17.50 Texhoma, OK 29.50 17.50 Turpin, OK 24.45 17,50 Туголе, ОК 21,45 17.50 **MobileWireless** Route Mileage Outside Exchange Area Total

No. Exchanges

22

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

CK0530

PERIOD ENDED

December, 2012

	Port C	STIRSCOTHED (ACCESS I INFL	DOLLER PRITE	A TIVOUS CORRES	DATA INFORMA		
		· OODDCRIDER (ROADBAND SER		DATA INFORMA	TION	
							4	
EXCHANGE	No. Access Lines with BB svallablo	No Of Broadband Subscribers	Number Of Subscribers	Advertised Download Rate (Kbps)	Advertised Upload Rate (Kbps)	Price Per Month	Standalone/Pckg	Type Of Technology
Adams, OK	1		18-1	768	(0)	(0)	(0)	(g)
Balko,OK				768	384		StandAlone	DSL
Beaver, OK	† Elizabeth de la company			768	384		StandAlone	DSL
Baise City,OK				768	384		StandAlone	DSL
Bryans Comer, OK				768	384		StandAlone StandAlone	DSL DSL
Eva, OK				768	384	20.00	StandAtone	DSL
Felt, OK				768	384		StandAlone	OSL
Floris, OK				768	384		StandAlone	OSL
Fоrрал, ОК	1			768	384		StandAlone	DSL
Gate, OK				768	384		StandAlone	DSL
Goodwell, OK				768	384		StandAlone	DSL
Griggs, OK				768	384		StandAlone	DSL
Guymon, OK				768	384		StandAlone	DSL
Hardesty, OK				768	384		StandAlone	DSL
Hocker, OK				768	384		StandAlone	DSL
Kenton, OK	J			768	384		StandAlone	DSL
Keyes, OK	1			768	384		StandAlone	DSL
Laverne, OK][768	384		StandAlone	DSL
.ogan, OK	I			768	384		StandAlone	DSL
Texhome, OK	1			788	384		StandAlone	DSL
Turpin, OK				768	384		StandAlone	DSL
yrone, OK	1			768	384			DSL

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USDA-RUS			BORROWER DES	GNATION		
OPERATING REPORT FOR			ОК0530			
TELECOMMUNICATIONS BORRO		PERIOD ENDING				
		December, 20	12			
INSTRUCTIONS- See RUS Bullatin 1744-2			1			
PART D. SYSTEM DATA						
1. No. Plant Employees 2. No. Other Employees 38 117	3. Square Miles Served	6,328	4. Access Lines per Square	Mite 1.96	5. Subscribers per Route Mile 2.15	
PART E. TOLL DATA						
Study Area ID Code(s) Z. Types of Toli Se	itlements (Check one)	<u> </u>			
в. <u>43201.6</u>		Interstate:	Average Schedule		X Cost Basis	
b		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	7		XI Cont Books	
£		Intrastate:	Average Schedule	·	X Cost Basis	
d o						
t						
B						
h						
i						
t						
PART F. FU	NDS INVESTED IN P	LANT DURING YE	AR			
RUS, RTB, & FFB Loan Funds Expended						
2. Other Long-Term Loan Funds Expended						
3. Funds Expended Under RUS Interim Approval						
4. Other Short-Term Loan Funds Expended						
General Funds Expended (Other than Interim)						
6. Salvaged Materials						
7. Contribution in Aid to Construction						
8. Gross Additions to Telecom, Plant (1 thru 7)						
PART G. INVESTMENTS IN AFFILIATED COMPANIES						
	CURRENT	EAR DATA		CUMULATIVE D	NTA	
			Cumulative	Cumulative		
INVESTMENTS	investment	income/Loss	invospnent	Income/Loss	Current	
	This Year	This Year	To Date	To Date	Batance	
(a)	(6)	(c)	(d)	(e)	0	
Investment in Affiliated Companies - Rural Development	<u> </u>					
2. Investment in Affiliated Companies - Nonrural Development	L	i				

Page 5 of 6

USDA-RUS	BORROWER DESIGNATION				
OPERATING REPORT FOR	OK0530				
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING				
	December, 2012				
PART H. CURRENT	DEPRECIATION RATES				
Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)					
with Jurisdiction over the provision of telephone services: (Check one)	X YES NO				
EQUIPMENT CATEGORY	DEPRECIATION RATE				
Land and support assets - Motor Vehicles					
2. Land and support assets - Aircraft					
3. Land and support assets - Special purpose vehicles					
4. Land and support assets - Garage and other work equipment					
5. Land and support assets - Buildings					
6. Land and support assets - Furniture and Office equipment					
7. Land and support assets - General purpose computers					
B. Central Office Switching - Digital					
9. Central Office Switching - Analog & Electro-mechanical					
10. Central Office Switching - Operator Systems					
11. Central Office Transmission - Radio Systems					
12. Central Office Transmission - Circuit equipment					
13. Information origination/termination - Station apparatus					
14. Information origination/termination - Customer premises wiring					
15. Information origination/termination - Large private branch exchange					
 Information origination/termination - Public telephone terminal equip 					
17. Information origination/termination - Other terminal equipment	MUNICIN				
18. Cable and wire facilities - Poles					
19. Cable and wire facilities - Aerial cable - Metal					
20. Cable and wire facilities - Aerial cable - Metal					
21. Cable and wire facilities - Vinderground cable - Metal					
22. Cable and wire facilities - Underground cable - Fiber					
23. Cable and wire facilities - Buried cable - Metal					
24. Cable and wire facilities - Buried cable - Fiber					
25. Cable and wire facilities - Sonduit systems					
26. Cable and wire facilities - Other					

	USDA-RUS	BORROWER DESIGNATION	
1		ОКО530	
	OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	PERIOD ENDED	
INST	RUCTIONS - See help in the online application,	December, 2012	
111311			
1.	PART I - STATEMENT OF C	ASH FLOWS	
	Beginning Cash (Cash and Equivalents plus RUS Construction Fund) CASH FLOWS FROM OPERATING ACTIVITIES		
2.	Net Income	:8	
		7	
3.	Adjustments to Reconcile Net Income to Net Cash Provided by Add: Depreciation	Operating Activities	
4.	Add: Amortization		
5.	Other (Explain)		
J .	Prepaid Taxes		
	·		
	Changes in Operating Assets and Liabilities		
6.	Decrease/(increase) in Accounts Receivable		
7.	Decrease/(Increase) in Materials and Inventory		
8.	Decrease/(Increase) in Prepayments and Deferred Charges		
9.	Decrease/(Increase) in Other Current Assets		
10.	Increase/(Decrease) in Accounts Payable		
11.	Increase/(Decrease) in Advance Billings & Payments		
12,	Increase/(Decrease) in Other Current Liabilities		
13.			
	Net Cash Provided/(Used) by Operations CASH FLOWS FROM FINANCING ACTIVITIE	38	
14.	Decrease/(Increase) in Notes Receivable		
15.	Increase/(Decrease) in Notes Payable		
16.	Increase/(Decrease) in Customer Deposits		
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		
18.	increase/(Decrease) in Other Liabilities & Deferred Credits		
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certific	cates & Other Capital	
20.	Less: Payment of Dividends		
21.	Less: Patronage Capital Credits Retired		
22.	Other (Exptain)		
	Int Rec Prior Period Patronage Adj		
23.	Net Cash Provided/(Used) by Financing Activities		1880. a producerno il 1989 e il co
	CASH FLOWS FROM INVESTING ACTIVITIE	.8	
24.	Net Capital Expenditures (Property, Plant & Equipment)		Marian San San San San San San San San San S
25.	Other Long-Term Investments		
26. 27.	Other Noncurrent Assets & Jurisdictional Differences		
21.	Other (Explain) adj depreciation reserve due to retirements		
28.	Net Cash Provided/(Used) by Investing Activities		
29.	Net Increase/(Decrease) in Cash		
30.	Ending Cash		
	ententil energ		

Revision Date 2010

USDA-RUS	BORROWER DESIGNATION
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0530
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012
NOTES TO THE OPERATING REPO	ORT FOR TELECOMMUNICATIONS BORROWERS

Part C - 4. Broadband Services - Panhandle Telephone does not directly provide broadband service to its subscribers. It sells as a wholesaler to its wholly owned subsidiary at the NECA tariffed rates, then the subsidiary sellsthe broadband services in the various exchanges. The information provided in this reports reflects the subscribers ultimately reached and served through our subsidiary operation.

Part A - Line 39 - Balance of Cushion of Credit Funds.

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USDA-RUS	BORROWER DESIGNATION		
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0530		
NSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012		
CERTIFICATION LOAN DEFAULT NOTES TO THE O	PERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		